



**Accommodating Creative Knowledge –
Competitiveness of the European Metropolitan Regions within the Enlarged
Union**

<http://www2.fmg.uva.nl/acre/index.html>

QUESTIONNAIRE SURVEY

This survey is part of a large EU research project that explores the impact of knowledge-intensive industries and emerging creative industries on the competitiveness of 13 European metropolitan areas. The project seeks to understand the extent to which creativity, innovation and knowledge are central to successful long-term economic development. The survey is being conducted by a team of researchers in the School of Geography, Planning and Environmental Policy at UCD and is being funded under the EU Sixth-Framework project. Your assistance in completing the survey is greatly appreciated.

We are keen to obtain your view on the following:

- **Living in Dublin / Greater Dublin Area (GDA: includes Meath, Kildare, Wicklow)**
- **Your job and work environment**
- **Your neighborhood and living environment**

The survey should take you between **10-15 minutes** to complete. Please complete it in full.

Please note that all information provided is strictly confidential and will be used only for the purposes of this research project.

In order to complete the questionnaire please:

- Select a response by carefully placing a tick **✓ in the appropriate box.**
- If you wish to change a response then you should change the tick for the incorrect response to an X
- We would be grateful if you would complete the survey using a pen not a pencil.

Thank you for taking the time to complete this questionnaire.

City			
Amsterdam	1	Poznan	8
Barcelona	2	Riga	9
Birmingham	3	Sofia	10
Budapest	4	Toulouse	11
Helsinki	5	Milan	12
Leipzig	6	Dublin / GDA	13
Munich	7		

Questionnaire No.	
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SECTION A – LIVING IN DUBLIN / GREATER DUBLIN AREA

The following questions are related to how long you have lived in Dublin / GDA and the main reasons for being here. Select a response by carefully placing a tick ✓ in the appropriate box.

I. Please give the address of your primary residence? Please do not include the house/apartment number.

Enter address	
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II. Please give the name and address of the company you work for.

Enter company name	
Enter company address	

A1) How long have you lived in Dublin / GDA?

Less than one year	
Between one and 2 years	
Between 2 and 5 years	
Between 5 and 10 years	
More than 10 years	

A2) Where did you live prior to moving to your current address?

Never moved/Always lived in same place	
In Dublin / GDA but other neighbourhood	
Another city in region/province/county	
Another city in Ireland	
Outside Ireland	
Outside Europe	

A3) Please rank the 4 most important reasons why you currently live in Dublin / GDA (1 being the most important and 4 the least important – please choose only four reasons)

Personal Connection	Born here	
	Family lives here	
	Studied in Dublin / GDA	
	Proximity to friends	
Job	Moved here because of my job	
	Moved here because of my partner's job	
	Good employment opportunities	
	Higher wages	
Location	Size of city	
	Weather/climate	
	Good transport links	
<i>Continued over...</i>		

	Proximity to natural environment (sea, mountains, countryside)	
City characteristics	Housing affordability	
	Housing availability	
	Housing quality	
	Safe for children	
People/Social Atmosphere	Openness to different types of people (in terms of race, ethnicity)	
	Open minded and tolerant	
	Gay/lesbian friendly	
	Language (able to communicate in English/Spanish/Italian/Dutch, etc)	
	Overall friendliness of city	
	Diversity of leisure and entertainment facilities	
	Cultural diversity	
	Diversity of the built environment	
Education	Presence of good universities	
Other reasons	(please specify)	

A4) Which of the following most applies to you and your household?

I wanted to live in this city and so I found employment here	
My partner wanted to live in this city, so we found employment here	
I live in this city because I found employment here	
I live in this city because my partner found employment here	
Not applicable	

The following questionnaire are about your experiences of Dublin / GDA as a city and how satisfied you are with aspects of living in Dublin / GDA.

A5) How often are you involved in any of the following activities?

		Every day	At least once a week	Less often	Never	(Don't know)
A	Going out to the pub/bar					
B	Eating out					
C	Going to movie, theatre and/or concerts					
D	Going to museum and/or art gallery					
E	Walking around city centre					
F	Excursions in national parks or peripheral green areas					
G	Going to a night club					
H	Going to sport events					
I	Going to parks					
J	Going to a festival					
K	Visiting friends					
L	Participating in Resident's associations					

M	Participating in Religious activities					
N	Participating in community work					
O	Participating in political activities (trade union, political party, etc)					
P	Others (please specify)					

A6) How satisfied you are with the following leisure activities offered in Dublin / GDA

		Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied	Don't know
A	Quality of Public spaces (plazas, parks, etc)						
B	Quality of sport facilities						
C	The quality and range of festival events and cultural activities						
D	The quality and range of art galleries / museums						
E	Quality and range of restaurants						
F	Quality of pubs						
G	Quality of cinemas						
H	Quality of shopping areas						
I	Architecture of city/relevant monuments						
J	Number of associations/ organizations for social activities						

A7) How satisfied you are with the following public services offered in Dublin / GDA

		Very Satisfied	Satisfied	Neither	Dissatisfied	Very Dissatisfied	Don't know
A	Quality of Dublin / GDA's public transportation system						
B	Transport within the City						
C	Connectivity between city & periphery						
D	Safety on the streets						
E	Police services						
F	Number of Bicycle lanes						
G	Quality of Tourist Attractions						
H	Social Security						
I	Quality of Health services						

A8) How would you rate the following environmental aspects of Dublin / GDA?

		Very Good	Good	Average	Poor	Very Poor	Don't know
A	Pavement condition of City streets and sidewalks						
B	Condition/cleanliness of City streets and sidewalks						
C	Recycling collection services						
D	Quality of drinking Water						
E	Garbage/waste collection						
G	Cleanliness of facilities in city parks						
H	Traffic congestion						
I	Availability of parking space						
J	Availability of bicycle lanes						
K	Noise pollution						
L	Air pollution						
M	Quality of Playgrounds of city						

A9) How worried are you are about the following issues in Dublin / GDA:

		Very worried	Somewhat worried	Not particularly worried	Not worried	Not worried at all	Don't know
A	Amount of Crime in the city						
B	Safety						
C	Availability of Recreation for teenagers						
D	Availability of Affordable Housing						
E	Availability of Recreation for Seniors						
F	Availability of Jobs						
G	Availability of Public Transportation						
H	Availability of Recreation for Children						
I	Amount of Graffiti						
J	Drug Problems						
K	Homelessness						
L	Aggressive/anti-social behaviour						
M	Prostitution on streets						
N	Traffic						
O	Air pollution						
P	Demonstrations on public spaces						

A10) Thinking of the cost of living in Dublin / GDA, how expensive is the following:

		Very Expensive	Expensive	Average	Cheap	Very Cheap	Don't know
A	Housing cost (mortgage, rent)						
B	Cost of basic services related to the house (gas, electricity)						
C	Cost of leisure activities						
D	Transportation costs						
E	Cost of food and beverages (basic consumables)						
F	General Cost of Living						

The following questions are related to your experiences travelling/commuting in Dublin / GDA

A11) Which is the main mode of transport you and other household members normally use to get to work/college/school? Please tick the relevant box for each household member

		Specify relation to member	Walk	Cycle	Rail	Private car	Car passenger	Bus	Metro/Sub way	tram	Other (Please specify)
A	You										
B	Member 2										
C	Member 3										

A12) On average how often do you and other household members use public transport facilities?

		Specify relation to member	Never	Once a month	A few times a month	Once a week	A few times a week	5 or more days per week
A	You							
B	Member 2							
C	Member 3							

A13) On average how long does it take you to travel to work (one way)?

I work from home	
Less than 15 min	
15-29 min	
30-44 min	
45-59 min	
60- 90 min	
More than 90 mins	

A14) Generally how far do you travel to get to work (one way)?

Work from home	
No fixed place	
Under 1 kilometre	
1-4 kilometres	
5-9 kilometres	
10-14 kilometres	
15-29 kilometres	
30 or more kilometres	
Don't know	

A15) How many cars does your household own? Please tick the relevant box

None	
1 car	
2 cars	
3 cars or more	

The following questions are about how Tolerant you think Dublin / GDA is as a City

A16) To what extent do you agree with the statement that Dublin / GDA is a welcoming place to people from other countries?

Strongly Agree	
Agree	
Neither	
Disagree	
Strongly Disagree	
Don't know	

A17) To what extent do you agree with the statement that Dublin / GDA is a welcoming place to visible minorities?

Strongly Agree	
Agree	
Neither	
Disagree	
Strongly Disagree	
Don't know	

A18) To what extent do you agree with the statement that Dublin / GDA is a place which is lesbian-friendly

Strongly Agree	
Agree	
Neither	
Agree	
Strongly Disagree	
Don't know	

A19) To what extent do you agree with the statement that Dublin / GDA is a place which is gay-friendly

Strongly Agree	
Agree	
Neither	
Agree	
Strongly Disagree	
Don't know	

A20) To what extent do you agree with the statement that Dublin / GDA is a place with tensions between people of high income and low income levels?

Strongly Agree	
Agree	
Neither	
Agree	
Strongly Disagree	
Don't know	

I want to ask you about your overall satisfaction with Dublin / GDA as a City

A21) Do you think that the quality of life in Dublin / GDA has gotten better, stayed the same or gotten worse in the last five years?

Improved	
Stayed the same	
Gotten worse	
Don't know	

WHY? _____

A22) If you have lived elsewhere for 1 year or more, how would you rate Dublin / GDA as a place to live, compared to other places you have already lived in?

The best place in which to live	
A much better place in which to live	
A slightly better place in which to live	
A slightly worse place in which to live	
A much worse place in which to live	
The worst place in which to live	
Not applicable	

A23) Typically, where do you spend your weekends?

At home	
In Dublin / GDA (but not at home)	
Out of Dublin / GDA but in Ireland	
Out of Dublin / GDA and in Europe	
Don't know	

A24) All things considered, how satisfied are with your life in Dublin / GDA? Please tell me on a scale of 1 to 10, where 1 means very satisfied and 10 means very dissatisfied.

Very Satisfied									Very dissatisfied
1	2	3	4	5	6	7	8	9	10

A25) What is the likelihood of you moving away from Dublin / GDA in the next 3 years?

		Where?	Why?
Almost Definitely			
Very likely			
Somewhat likely			
Not too likely			
Not at all likely			

SECTION B. SATISFACTION WITH JOB AND WORK ENVIRONMENT

The questions that follow are related to your job and where you work and about how satisfied you are with various aspects of your working life. Select a response by carefully placing a tick in the appropriate box.

B1) What is your current occupation?

Enter occupation	
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B2) What is your current employment status?

	Current status
Employed	
Self employed/freelance	

B3) What is your contract status in your current job?

On an unlimited permanent contract	
On a contract for a specific project	
On a fixed term contract of less than 12 months	
On a fixed term contract of 12 months or more	
On a temporary employment agency contract	
On apprenticeship or other training scheme	
Without a written contract	
Other (specify)	
(Don't know)	

B4) Please describe in a few sentences what your current job entails

B5) Including yourself, about how many people are employed at the place where you usually work/worked?

Under 10	
10 to 49	
50-99	
100-249	
250-499	
500-999	
1000 – 1999	
2000 or more	
(Don't know)	

B6) How long have you been in your company or organisation altogether?

Enter years	
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B7) How many people, if any, work under your supervision?

Enter number	
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B8) How many hours do you usually work per week in your main job

Less than 20	
Between 21 and 30 hours	
Between 31 and 42 hours	
Between 43 and 55 hours	
More than 55 hours	
Varies ever week	
Don't know	

B9) How satisfied are you with the following aspects of your job?

		Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
A	The sense of achievement you get from your work						
B	The scope for using your own initiative						
C	The amount of influence you have over your job						
D	The facilities in the workplace						
E	The intellectually stimulating aspect of your job						
F	The friendliness of the working environment						

		Very satisfied	Satisfied	Neither satisfied or dissatisfied	Dissatisfied	Very dissatisfied	Don't know
G	The training you receive						
H	The amount of pay you receive						
I	The amount of holiday time/paid leave						
J	Your job security						
K	Prospects for career advancement						
L	The ability to balance your professional and personal (family, friends) life						
M	Ability to meet and network with professionals from your same field						
N	Overall satisfaction with the job						

B10) How long do you expect to remain in this company/organisation?

Less than 6 months	
Less than 1 year	
Between 1 and 3 years	
More than 3 but less than 5 years	
Between 5 and 10 years	
More than 10 years	
Don't know	

B11) If you expect to leave the company/organisation in the next year what are the main 2 reasons in order of priority?

To seek a more interesting job	
To seek better pay	
To seek a less stressful job	
To seek better conditions	
My work contract will be over	
I am moving out of Dublin / GDA	
I am leaving the country	
Other reasons	

SECTION C SATISFACTION WITH YOUR NEIGHBOURHOOD AND DWELLING

Next are some questions about how satisfied you are with the neighbourhood that you live in and about the dwelling that you live in. Select a response by carefully placing a tick **✓** in the **appropriate box**.

C1) Would you consider the area in which you live to be...

City Centre	
Rest of the core city (just beyond city centre)	
Rest of the city, including the outskirts	
Village or small town in metropolitan area	
Medium or large town in metropolitan area	
(Don't know)	

C2) How long have you lived in this Neighbourhood/Area?

Less than 1 year	
Between 1 and 5 years	
Between 5 and 10 years	
More than 10 years	

C3) How satisfied are you with the following aspects of life in your neighbourhood/area?

		Very Satisfied	Quite Satisfied	Somewhat Unsatisfied	Very Unsatisfied	No opinion
A	Nearness to employment					
B	Personal safety					
C	The level of traffic noise					
D	The level of pollution					
E	The provision of childcare facilities					
F	The provision of healthcare facilities					
G	The level of social interaction between neighbours					
H	Appearance of the neighbourhood					
I	Access to commercial facilities (food, chemist, etc)					
J	Access to public spaces (parks, etc)					
K	Access to public transport					
L	Overall quality of life in the neighbourhood					

C4) Has living in this neighbourhood/area generally lived up to your expectations?

Yes	
No	

C5) How important were the following factors in your decision to move to your current residence?

		Very important	Quite important	Somewhat important	Not important	Not applicable
A	Distance from home to work					
B	Cost of dwelling					
D	Size of dwelling					
E	Availability of private open space (e.g. balcony, gardens)					
F	Proximity to family/friends					
G	Closeness to services/facilities					
H	Proximity to public transport					
I	Proximity to major roads/highways					
J	Nearness to pubs/nightclubs					
K	Closeness to city centre					
L	Proximity to good quality schools					
M	Availability of crèches					
N	Availability of Leisure facilities					
O	The quality of the surrounding neighbourhood					
P	Closeness to public open space (e.g. parks, playgrounds)					
Q	The neighbourhood atmosphere					
R	Travel time to work					

C6) How satisfied are you with the following aspects of your dwelling?

		Very satisfied	Quite Satisfied	Somewhat Unsatisfied	Very Unsatisfied	No opinion
A	The overall size of dwelling					
B	Storage space inside					
C	The size of the kitchen					
D	The size of the bedrooms					
E	Outlook from the dwelling					
F	The security of the dwelling					
G	Provision of open (garden) space					
H	Physical quality of your dwelling					
I	Parking space					
J	The level of noise from neighbours					
K	<i>(if in apartment building)</i> The quality of management/maintenance of building					
L	Other (specify)					

C7) Which of the following best describes your accommodation?

Own without mortgage (i.e. without any loans)	
Own with mortgage	
Tenant, paying rent to private landlord	
Tenant, paying rent in social/voluntary/municipal housing	
Accommodation is provided rent free	
Other	
(Don't know)	

C8) If you are renting, what percentage of your monthly income (after tax) is your rental payment?

0-10 %	
11-20%	
21-30%	
31-40%	
41-50%	
51-60%	

C9) If you are purchasing, what percentage of your monthly income (after tax) is your mortgage payment?

0-10 %	
11-20%	
21-30%	
31-40%	
41-50%	
51-60%	

C10) All things considered is your monthly rent/mortgage

Very easy to afford	
Easy to afford	
Just about affordable	
Not easy to afford	
Very difficult to afford	

SECTION D BACKGROUND DATA

This is the last section of the questionnaire on some important background information on you and your household.

D1) Please indicate your gender.

Male	
Female	

D2) Which of these categories best describes the household you currently live in?

One person	
Husband and wife /cohabiting couple	
Husband and wife (or cohabiting couple) with children	
Lone Father / mother and children	
Husband and wife (or cohabiting couple) and other persons	
Husband and wife (or cohabiting couple) and children and others	
Lone Father / mother and children and others	
Two family units	
Non-family household containing related persons (brother or sisters) or non-related persons (friends, flatmates)	
Other (specify)	

D3) Indicate the total number including yourself, of individuals living in your dwelling unit

1	
2	
3	
4	
5	
6 or more	

D4) What is your highest level of education received?

Enter level of Education	
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D4a) If you have a primary degree, in what year did you graduate?

Enter year of graduation	
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D4b) Please state the discipline of your primary degree

Enter Primary Degree	
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D5) Where did you obtain your highest level of education?

Enter city	
Enter institution	

D6) Please indicate the range that best describes your monthly income after taxes (Euros).

Less than 500	
500- 999	
1,000-1,999	
2,000-2,999	
3,000-3,999	
4,000-4,999	
5,000-5,999	
6,000- 6,999	
7,000-7,999	
8,000-8,000	
9,000-9,999	
10,000 or above	
Don't know/refused	

D7) Please indicate the range that best describes your age

15-24	
25-34	
35-44	
45-54	
55-64	
65-78	
78-84	
85 years and over	
Refuse	

D8) Please indicate your place of birth

Enter place of birth	
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D9) What is your nationality (one or more)

Enter nationality / nationalities	
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***This completes the questionnaire.
Once again, thank you for your time and cooperation.***