ACRE
Accommodating Creative Knowledge Competitiveness of the European Metropolitan Regions within the Enlarged Union

SECTION A
SATISFACTION WITH THE CITY

A0: Please, identify your job sector:
- Computer games, software, electronic publishing, software consultancy and supply
- Motion pictures and video activities, radio and TV activities
- Advertising
- Law, legal, accounting, book keeping, auditing etc.
- Finance
- Research and development, and higher education
- Other

A1: How long have you lived in Riga?
- Less than one year
- Between one and 2 years
- Between 2 and 5 years
- Between 5 and 10 years
- More than 10 years

A2: Where did you live prior to moving to your current address?
- In Riga but other neighbourhood
- Another city in region/province/county
- Another city in Latvia
- Outside Latvia
- Outside Europe
- Never moved/always lived in same place

A3: Please rank the 4 most important reasons why you currently live in Riga (1 being the most important and 4 the least important)

Personal Connection
- Born here:
- Family lives here:
- Studied in Riga:
- Proximity to friends:

Job:
- Moved here because of my job:
- Moved here because of my partner's job:

Good employment opportunities:

Higher wages:

Location:
- Size of city:
Weather/climate: 
Good transport links: 
Proximity to natural environment (sea, mountains, countryside): 

**City characteristics:** Housing affordability: 
Housing availability: 
Housing quality: 
Safe for children: 

**People/Social Atmosphere:** Openness to different types of people (in terms of race, ethnicity): 
Open minded and tolerant: 
Gay/lesbian friendly: 
Language (able to communicate in English/Spanish/Italian/Dutch, etc): 

Overall friendliness of city: 

**Education:** Diversity of leisure and entertainment facilities: 
Cultural diversity: 
Diversity of the built environment: 
Presence of good universities: 

**Other reasons:** (please specify): 

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**A4: Which of the following most applies to you and your household?**

- [ ] I wanted to live in this city and so I found employment here
- [ ] My partner wanted to live in this city, so we found employment here
- [ ] I live in this city because I found employment here
- [ ] I live in this city because my partner found employment here
- [ ] Not applicable

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**C1: The following questionnare are about your experiences of Riga as a city and how satisfied you are with aspects of living in Riga.**

**A5: How often are you involved in any of the following activities?**

- Going out to the pub/bar
- Eating out
- Going to movie, theatre and/or concerts

<table>
<thead>
<tr>
<th>Activity</th>
<th>Every day</th>
<th>At least once a week</th>
<th>Less often</th>
<th>Never</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Going out to the pub/bar</td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>Eating out</td>
<td></td>
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<td></td>
<td></td>
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<tr>
<td>Going to movie, theatre and/or concerts</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
A5: other please specify

<table>
<thead>
<tr>
<th>Activity</th>
<th>Very Satisfied</th>
<th>Satisfied Neither Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Going to museum and/or art gallery</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Walking around city centre</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Excursions in national parks or peripheral green areas</td>
<td></td>
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<tr>
<td>Going to a night club</td>
<td></td>
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<tr>
<td>Going to sport events</td>
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<td></td>
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<tr>
<td>Going to parks</td>
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<tr>
<td>Going to a festival</td>
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<tr>
<td>Visiting friends</td>
<td></td>
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<tr>
<td>Participating in Resident's associations</td>
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<tr>
<td>Participating in Religious activities</td>
<td></td>
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<tr>
<td>Participating in community work</td>
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<tr>
<td>Participating in political activities (trade union, political party, etc)</td>
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<tr>
<td>Others</td>
<td></td>
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</tbody>
</table>

A6: How satisfied you are with the following leisure activities offered in Riga

<table>
<thead>
<tr>
<th>Activity</th>
<th>Very Satisfied</th>
<th>Satisfied Neither Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality of Public spaces (plazas, parks, etc)</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Quality of sport facilities</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>The quality and range of festival events and cultural activities</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>The quality and range of art galleries / museums</td>
<td></td>
<td></td>
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<tr>
<td>Quality and range of restaurants</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Quality of pubs</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Quality of cinema's</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Quality of shopping areas</td>
<td></td>
<td></td>
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<tr>
<td>Architecture of city/relevant monuments</td>
<td></td>
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<tr>
<td>Number of associations/ organizations for social activities</td>
<td></td>
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</tbody>
</table>

A7: How satisfied you are with the following public services offered in Riga

<table>
<thead>
<tr>
<th>Service</th>
<th>Very Satisfied</th>
<th>Satisfied Neither Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality of Riga's public transportation system</td>
<td></td>
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<tr>
<td>Transport within the City</td>
<td></td>
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<tr>
<td>Connectivity between city &amp; periphery</td>
<td></td>
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<tr>
<td>Safety on the streets</td>
<td></td>
<td></td>
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<tr>
<td>Police services</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>Number of Bicycle lanes</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>Quality of Tourist Attractions</td>
<td></td>
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</tbody>
</table>
A8: How would you rate the following environmental aspects of the city?

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Very Good</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Very Poor</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pavement condition of City streets and sidewalks</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Condition/cleanliness of City streets and sidewalks</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Recycling collection services</td>
<td></td>
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<tr>
<td>Quality of drinking Water</td>
<td></td>
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<tr>
<td>Garbage/waste collection</td>
<td></td>
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<tr>
<td>Cleanliness of facilities in city parks</td>
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<tr>
<td>Traffic congestion</td>
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<tr>
<td>Availability of parking space</td>
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<tr>
<td>Availability of bicycle lanes</td>
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<tr>
<td>Noise pollution</td>
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<tr>
<td>Air pollution</td>
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<tr>
<td>Quality of Playgrounds of city</td>
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</tbody>
</table>

A10: Thinking of the cost of living in Riga, how expensive is the following:

<table>
<thead>
<tr>
<th>Cost Aspect</th>
<th>Very Expensive</th>
<th>Expensive</th>
<th>Average</th>
<th>Cheap</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing cost (mortgage, rent)</td>
<td></td>
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<tr>
<td>Cost of basic services related to the house</td>
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<tr>
<td>(gas, electricity)</td>
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<tr>
<td>Cost of leisure activities</td>
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<tr>
<td>Transportation costs</td>
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<tr>
<td>Cost of food and beverages (basic consumables)</td>
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<tr>
<td>General Cost of Living</td>
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</tbody>
</table>

A9: How worried you are about the following issues in Riga:

<table>
<thead>
<tr>
<th>Issue</th>
<th>Very worried</th>
<th>Somewhat worried</th>
<th>Not particularly worried</th>
<th>Not worried</th>
<th>Not worried at all</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount of Crime in the city</td>
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<tr>
<td>Safety</td>
<td></td>
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<td></td>
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<tr>
<td>Availability of Recreation for teenagers</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td>Availability of Affordable Housing</td>
<td></td>
<td></td>
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<tr>
<td>Availability of Recreation for Seniors</td>
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<tr>
<td>Availability of Jobs</td>
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<tr>
<td>Availability of Public Transportation</td>
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<td></td>
<td></td>
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<tr>
<td>Availability of Recreation for Children</td>
<td></td>
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<tr>
<td>Amount of Graffiti</td>
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<tr>
<td>Drug Problems</td>
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</tbody>
</table>
C2: The following questions are related to your experiences travelling/commuting in Riga. Which is the main mode of transport you and other household members normally use to get to work/college/school? Please tick the relevant box for each household member.

A11A: You
- Walk
- Cycle
- Rail
- Private car
- Tram
- Bus
- Trolleybus
- Car passenger
- Other

A11B: Member 2
- Walk
- Cycle
- Rail
- Private car
- Tram
- Bus
- Trolleybus
- Car passenger
- Other

A11Bother: Specify relation to member

A11C: Member 3
- Walk
- Cycle
- Rail
- Private car
- Tram
- Bus
- Trolleybus
- Car passenger
- Other
A11Cother: Specify relation to member

C3: On average how often do you and other household members use public transport facilities?

A12A: You

- Never
- Once a month
- A few times a month
- Once a week
- A few times a week
- 5 or more days per week
- Other

A12B: Member 2

- Never
- Once a month
- A few times a month
- Once a week
- A few times a week
- 5 or more days per week
- Other

A12Bother: Specify relation to member

A12C: Member 3

- Never
- Once a month
- A few times a month
- Once a week
- A few times a week
- 5 or more days per week
- Other

A12Cother: Specify relation to member

A13: On average how long does it take you to travel to work (one way)?

- I work from home
- Less than 15 min
- 15-29 min
- 30-44 min
- 45-59 min
- 60-90 min
- More than 90 mins
A14: Generally how far do you travel to get to work (one way)?
- Work from home
- No fixed place
- Under 1 kilometre
- 1-4 kilometres
- 5-9 kilometres
- 10-14 kilometres
- 15-29 kilometres
- 30 or more kilometres
- Don't know

A15: How many cars does your household own? Please tick the relevant box
- None
- 1 car
- 2 cars
- 3 cars or more

C4: The following questions are about how Tolerant you think Riga is as a City

A16: To what extent do you agree with the statement that Riga is a welcoming place to people from other countries?
- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- Don't know

A17: To what extent do you agree with the statement that Riga is a welcoming place to visible minorities?
- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- Don't know

A18: To what extent do you agree with the statement that Riga is a place which is lesbian-friendly?
- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- Don't know

A19: To what extent do you agree with the statement that Riga is a place which is gay-friendly?
A20: To what extent do you agree with the statement that Riga is a place with tensions between people of high income and low income levels?

- Strongly Agree
- Agree
- Neither
- Disagree
- Strongly Disagree
- Don't know

A21: Do you think that the quality of life in Riga has gotten better, stayed the same or gotten worse in the last five years?

- Improved
- Stayed the same
- Gotten worse
- Don't know

A21why: WHY?

A22: If you have lived elsewhere for 1 year or more, how would you rate Riga as a place to live, compared to other places you have already lived in?

- The best place in which to live
- A much better place in which to live
- A slightly better place in which to live
- A slightly worse place in which to live
- A much worse place in which to live
- The worse place in which to live
- Not applicable

A23: Typically, where do you spend your weekends?

- At home
- In Riga (but not at home)
- Out of Riga but in Latvia
- Out of Riga and in Europe
- Don't know

A24: Please tell me on a scale of 1 to 10, where 1 means very satisfied and 10 means very
All things considered, how satisfied are with your life in Riga?

A25: What is the likelihood of you moving away from Riga in the next 3 years?
- Almost Definitely
- Very likely
- Somewhat likely
- Not too likely
- Not at all likely

[Only answer this question if you answered 'Almost Definitely' or 'Very likely' or 'Somewhat likely' to question 'A25']
A25where: Where?

[Only answer this question if you answered 'Almost Definitely' or 'Very likely' or 'Somewhat likely' to question 'A25']
A25why: Why?

SECTION B
SATISFACTION WITH JOB AND WORK ENVIRONMENT

The questions that follow are related to your job and where you work and about how satisfied you are with various aspects of your working life

B1: What is your current occupation?

B2: What is your current employment status?
- Employed
- Self employed/freelance

B3: What is your contract status in your current job?
- On an unlimited permanent contract
- On a contract for a specific project
- On a fixed term contract of less than 12 months
- On a fixed term contract of 12 months or more
- On a temporary employment agency contract
- On apprenticeship or other training scheme
- Without a written contract
- Don't know
- Other

B4: Please describe in a few sentences what your current job entails
B5: Including yourself, about how many people are employed at the place where you usually work/worked?

- [ ] Under 10
- [ ] 10 to 49
- [ ] 50-99
- [ ] 100-249
- [ ] 250-499
- [ ] 500-999
- [ ] 1000-1999
- [ ] 2000 or more
- [ ] Don't know

B6: How long have you been in your company or organisation altogether? (Please specify how many years)

______________________________________________

B7: How many people, if any, work under your supervision?

______________________________________________

B8: How many hours do you usually work per week in your main job

- [ ] Less than 20
- [ ] Between 21 and 30 hours
- [ ] Between 31 and 42 hours
- [ ] Between 43 and 55 hours
- [ ] More than 55 hours
- [ ] Varies ever week
- [ ] Don't know

B9: How satisfied are you with the following aspects of your job?

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neither satisfied or dissatisfied</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>The sense of achievement you get from your work</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>[ ]</td>
<td>[ ]</td>
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<tr>
<td>The scope for using your own initiative</td>
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<td>[ ]</td>
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<td>[ ]</td>
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<tr>
<td>The amount of influence you have over your job</td>
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<tr>
<td>The facilities in the workplace</td>
<td>[ ]</td>
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</tr>
<tr>
<td>The intellectually stimulating aspect of your job</td>
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<tr>
<td>The friendliness of the working environment</td>
<td>[ ]</td>
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</tbody>
</table>
The training you receive
The amount of pay you receive
The amount of holiday time/paid leave
Your job security
Prospects for career advancement
The ability to balance your professional and personal (family, friends) life
Ability to meet and network with professionals from your same field
Overall satisfaction with the job

B10: How long do you expect to remain in this company/organisation?

☐ Less than 6 months
☐ Less than 1 year
☐ Between 1 and 3 years
☐ More than 3 but less than 5 years
☐ Between 5 and 10 years
☐ More than 10 years
☐ Don't know

B11: If you expect to leave the company/organisation in the next year what are the main 2 reasons in order of priority?

To seek a more interesting job:

To seek better pay:

To seek a less stressful job:

To seek better conditions:

My work contract will be over:

I am moving out of Riga:

I am leaving the country:

Other reasons:

SECTION C
SATISFACTION WITH YOUR NEIGHBOURHOOD AND DWELLING

Next are some questions about how satisfied you are with the neighbourhood that you live in and about the dwelling that you live in. Select a response by carefully placing a tick

C1: Would you consider the area in which you live to be...

☐ City Centre
☐ Rest of the core city (just beyond city centre)
☐ Rest of the city, including the outskirts
- Village or small town in metropolitan area
- Medium or large town in metropolitan area
- Don't know

C2: How long have you lived in this Neighbourhood/Area?
- Less than 1 year
- Between 1 and 5 years
- Between 5 and 10 years
- More than 10 years

C3: How satisfied are you with the following aspects of life in your neighbourhood/area?

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Very Satisfied</th>
<th>Quite Satisfied</th>
<th>Somewhat Unsatisfied</th>
<th>Very Unsatisfied</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nearness to employment</td>
<td></td>
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<tr>
<td>Personal safety</td>
<td></td>
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<td></td>
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<tr>
<td>The level of traffic noise</td>
<td></td>
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<tr>
<td>The level of pollution</td>
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<tr>
<td>The provision of childcare facilities</td>
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<tr>
<td>The provision of healthcare facilities</td>
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<tr>
<td>The level of social interaction between neighbours</td>
<td></td>
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<tr>
<td>Appearance of the neighbourhood</td>
<td></td>
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<tr>
<td>Access to commercial facilities (food, chemist, etc)</td>
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<tr>
<td>Access to public spaces (parks, etc)</td>
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<tr>
<td>Access to public transport</td>
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<tr>
<td>Overall quality of life in the neighbourhood</td>
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</tbody>
</table>

C4: Has living in this neighbourhood/area generally lived up to your expectations?
- Yes
- No

C5: How important were the following factors in your decision to move to your current residence?

<table>
<thead>
<tr>
<th>Factor</th>
<th>Very important</th>
<th>Quite important</th>
<th>Somewhat important</th>
<th>Not important</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distance from home to work</td>
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<tr>
<td>Cost of dwelling</td>
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<tr>
<td>Size of dwelling</td>
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<tr>
<td>Availability of private open space (e.g. balcony, gardens)</td>
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<tr>
<td>Proximity to family/friends</td>
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<tr>
<td>Closeness to services/facilities</td>
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<tr>
<td>Proximity to public transport</td>
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<tr>
<td>Proximity to major roads/highways</td>
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<tr>
<td>Nearness to pubs/nightclubs</td>
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<td>Closeness to city centre</td>
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<tr>
<td>Proximity to good quality schools</td>
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</tbody>
</table>
### C6: How satisfied are you with the following aspects of your dwelling?

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Very satisfied</th>
<th>Quite satisfied</th>
<th>Somewhat Unsatisfied</th>
<th>Very Unsatisfied</th>
<th>No opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>The overall size of dwelling</td>
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<tr>
<td>Storage space inside</td>
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<tr>
<td>The size of the kitchen</td>
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<tr>
<td>The size of the bedrooms</td>
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<tr>
<td>Outlook from the dwelling</td>
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<tr>
<td>The security of the dwelling</td>
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<tr>
<td>Provision of open (garden) space</td>
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<tr>
<td>Physical quality of your dwelling</td>
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<tr>
<td>Parking space</td>
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<tr>
<td>The level of noise from neighbours (if in apartment building) The quality of management/maintenance of building</td>
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<tr>
<td>Other</td>
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</tbody>
</table>

### C6other: Other (specify)

______________________________

### C7: Which of the following best describes your accommodation?

- [ ] Own without mortgage (i.e. without any loans)
- [ ] Own with mortgage
- [ ] Tenant, paying rent to private landlord
- [ ] Tenant, paying rent in social/voluntary/municipal housing
- [ ] Accommodation is provided rent free
- [ ] Don't know
- [ ] Other ____________________________

### C8: If you are renting, what percentage of your monthly income is your rental payment?

- [ ] 0-10 %
- [ ] 11-20%
- [ ] 21-30%
- [ ] 31-40%
- [ ] 41-50%
- [ ] 51-60%

### C9: If you are purchasing, what percentage of your monthly income is your mortgage payment?

- [ ] 0-10 %
SECTION D
BACKGROUND DATA

This is the last section of the questionnaire on some important background information on you and your household.

D1: Please indicate your gender.
- Female
- Male

D2: Which of these categories best describes the household you currently live in?
- One person
- Husband and wife /cohabiting
- Husband and wife (or cohabiting couple) with children
- Lone Father/mother and children
- Husband and wife (or cohabiting couple) and other persons
- Husband and wife (or cohabiting couple) and children and others
- Lone Father/mother and children and others
- Two family units
- Non-family household containing related persons (brother or sisters) or non-related persons (friends, flatmates)
- Other __________________________

D3: Indicate the total number including yourself, of individuals living in your dwelling unit
- 1
- 2
- 3
- 4
- 5
- 6 or more

D4: What is your highest level of education received?

D5: Where did you obtain your highest level of education?
Enter city: __________________________
D5: Enter educational institution.

: ________________________________

D6: Please indicate the range that best describes your monthly income after taxes (Euros).

- Less than 500
- 500-999
- 1,000-1,999
- 2,000-2,999
- 3,000-3,999
- 4,000-4,999
- 5,000-5,999
- 6,000-6,999
- 7,000-7,999
- 8,000-8,000
- 9,000-9,999
- 10,000 or above
- Don't know/refuse to answer

D7: Please indicate the range that best describes your age

- 15-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-78
- 78-84
- 85 years and over
- Refuse

D8: Please indicate your place of birth

: ________________________________

D9: What is your nationality (one or more)

: ________________________________